



Registration Technology Inc. strives to provide the best customer service possible. To meet this goal we need good people willing to do what it takes to meet the needs and expectations of our customers. We feel the best way to achieve this is by being upfront and honest about our expectations with all of our service techs who are the face of our company. This is not meant to discourage you or anyone from moving forward with us, instead we hope this allows us to earn your respect so we can have a long lasting business relationship.

The Job:

The position is geared towards people who like being on the go with some technical knowhow. Many of our techs are individuals retired or still working, technical students and computer repair companies all either needing experience or looking for supplemental income. Our techs average 0-20 hours (\$0-\$600) a month servicing our self-service kiosks located within 30 miles of their home or office. A “typical” service call takes less than an hour including drive time to and from your home or office, typically to clear a paper jam.

Response Times:

Our goal is to have a tech on site ASAP within 3-6 hours of our request for your service but we understand that your primary work & school commitments always come first.

- Critical up times:
 - 2pm-7pm every day
 - All day on Fridays and the first and last day of every month

Frequency / Distance of Calls:

- Frequency of calls is dependent on many things and/or if we are doing a system wide upgrade or paper changes.
- Distance - We try to overlap our tech territories so the maximum driving distance to any location is less than 40 miles one way. This makes it manageable with your other work/school obligations.

Out of Town:

If you know you're going to be out of town for more than a night we like as much notice as you can but prefer 1 week notice (if possible) so we can make sure your area has a backup tech available – Our techs cover for each other when someone needs to go out of town.

The Requirements:

- Must Be Honest, Responsible and Reliable.
- Clean driving record.
- Own or always have access to reliable transportation.
- Provide proof of and maintain auto insurance at all times.
- Technical knowhow – ability to configure modems and printers.
- Physical and mental agility to be able to stand and bend in busy retail locations comfortably.
- Own a keyboard, a laptop, a cell phone that gets text messages and a wired or wireless hands free headset.
- Accept work as an Independent contractor - not as an employee.
- Able to respond to text messages in a timely manner (typically within 1 hour).
- Provide service to our kiosk before or after work / school or social activities **This includes nights and weekends**.

The Pay:

- \$30 per hour including drive time to and from your home or office. Single trip minimum is \$30 (even if it only takes you 20 minutes). You're paid monthly at or near the 5th of each month.

IS THIS THE RIGHT JOB FOR YOU?

If YES, please reply to apply@ez-tab.com with some dates and times that we can call you for a phone interview.